Perform Identity Credential Management
Scope Statement

Purpose: The scoping statement is intended only to provide a brief overview of triggering events, outcomes of the business area process, identification of impacted processes and scope. The details behind the scope statement will be communicated via the presentation of the OV5 Node Tree and IDEF0 models.

Business Area Name: Perform Identity Credential Management

Scope: This activity is associated with the management of all Department of Defense (DoD) identity credentials (Identity Cards (e.g., Common Access Card (CAC), Personal Identity Verification (PIV) Card, ID tags, unit controlled cards), and the management of information associated with them (e.g., Personal Identification Numbers (PIN) numbers, applets, identity information)) for civilians, Members, contractors, and dependents. This includes reviewing personnel identification information as well as issuing, maintaining and revoking identity credentials.

Trigger Events: *Perform Identity Credential Management* is initiated by a request to issue, maintain or revoke an identity credential and/or a change in the profile that requires identity credential service.

Business Area Outcome Information: This activity will conclude with the issuance, maintenance or revocation of a identity credential and an update of the identity credential holder's profile to reflect all actions taken. Alternatively, the area can terminate if identity credential service requirements are unmet. The profile will be updated to reflect this.

Business Areas interfacing with the *Perform Identity credential Management* activity include (but are not limited to):

Manage Human Resource Information: The activity will communicate with the Human Resource Profile to gather and update pertinent information regarding an individual's identity credential information. Certain profile information may also trigger the revocation of a identity credential.

Process Individual Information: This activity will represent all of the actions that need to be completed by the requester or the DoD HRM Individual Customer during the identity credential management process. It may also be the source of a identity credential service request.